



Worcester VTS - Evaluation Form

ST1 ST2
ST3
(please circle)

30 March 2011

Aims

Difficult Patients

- How to anticipate difficult situations.
- How to diffuse difficult situations
- Discussion of options available if violence occurs
- Importance of consulting rooms layout
- How MDU/other organizations can help
- How to deal with non-compliance

Comments / Feedback

Very good talk from MDU. Good small group on surgery.
 Very useful.
 Very useful especially individual session – cases
 Very good. Good presentation and opportunity for discussion.
 Good talk from MDU.
 Good.
 The 2nd half of the session looking at actual GP consultations and management plans was excellent.
 Very good.
 Good.
 Useful talk on gout. MDU talk good, but did not learn anything new.
 Very good presentation by MDU, about managing difficult situations. Gout session was very good.
 Well organized. Always works well to bring in an outside speaker. Thank you.
 Great role play. Nice lecture by MDU. Good tips about personal safety.
 Nice to have outside speaker talking. Good options discussed.
 Very good presentation. Enjoyed role play. Very useful talk from MDU.
 Very good presentation. Small group really helpful.
 Useful and well presented.
 Really good session. Role play was good. MDU speaker excellent.
 Good.
 Interesting. Good talk from MDU representative.
 MDU – Excellent, but may be more useful for ST1 and ST2.
 ST3 Group – very useful discussion of OOH, could be useful for a future session may be even with a OOH representative present
 Good. Informative. Good guest speaker and relevant.
 Talk was a little basic. Role play good and discussion helpful.
 Sorry was late. Second half very useful.
 Presentation good. Role play well done – good humour used.
 Very useful. Well presented.
 Good role play. Good external speaker.
 Very nice presentation. Enjoyable and interactive.



0 – Poor

5 Average

X

10 - Excellent

Name (Optional)